VERSA Biomedical is a pioneer breeding and biomedical research centre focused on providing services of planification and execution of pre-clinical studies in pre-clinical models to support biomedicine developments during pre-design, design and development of active, non-active, implantable and non-implantable medical devices, pharmaceutical, biopharmaceutical products and advanced cell therapy. The main objectives are to provide data or specimens for safety, efficacy and human factors / usability studies.

As a service company we work to build strong relationships with our main stakeholders, to learn about their needs and to attend their expectations.

VERSA Biomedical works to reach excellence in the following topics:

- Services
- People
- Animal welfare
- Quality Assurance Management
- Business

Therefore, this Quality Policy provides the framework that describes the commitment of our organization to ensure quality, animal welfare, regulatory compliance, risk management, continuous improvement, customer and employees' satisfaction and being business focused.

## Quality

Our commitment with quality is a fundamental element of VERSA Biomedical's business and day-to-day operations in order to plan and execute preclinical studies in animal models.

This Quality Policy is supported by a Quality Manual, which describes the processes executed in the Quality Management System (QMS).

Management will take the appropriate measures to avoid fraudulent or corrupt practices that can be detected in any area of the company.

## Animal welfare

Our commitment with the animals is to keep them under environmental, social and enrichment conditions assuring an adequate animal welfare according to AAALAC requirements.

Our projects/studies are conducted following our compromise with the 3R's:

- **Replace** the use of animals with alternative techniques or avoid their use altogether.
- **Reduce** to obtain comparable levels of information from the use of fewer animals. With strategies such as appropriate experimental design, correct statistical evaluation, and sharing resources and/or animals.
- **Refine** the husbandry and experimental procedures in order to minimize or eliminate animals' pain and distress and improve their welfare. Including, within others, anaesthetics and analgesics, humane animal handling, environmental enrichments, and humane endpoints.

## Regulatory compliance

Our commitment with Good Laboratory Practice (Directive 2004/9/CE), ISO13485 (UNE EN ISO 13485:2018 + /A11:2021 (EN ISO 13485:2016 +/AC:2018 + /A11:2021) and UNE EN ISO 9001:2015 is to guarantee the uniformity, consistency, traceability, reliability, reproducibility, quality and integrity of non-clinical projects / studies performed or led by VERSA Biomedical.

Our QMS also complies with the equivalent requirements of 21 CFR Part 58 (Good Laboratory Practice for NonClinical Laboratory Studies) as enforced by the U.S. Food and Drug Administration (FDA).

## Risk management

Our commitment is to analyse, evaluate, control and measure the risks related to the projects / studies performed or led by VERSA Biomedical.

## Continuous improvement

Our commitment is a continuous improvement of our services and effectiveness of the Quality Management System (QMS).

## Customer satisfaction

Our commitment with our customers, offering our experience, flexibility and a network of experts to cover their needs and provide a high-quality service.

We use our experience to anticipate the most probable issues or concerns in order to meet and exceed our customer's expectations.

## Employees' satisfaction

As our team is our main value, our commitment is focused on offering the best environment, tools and training for their personal engagement and professional development.

## Business focused

As a private company, our commitment is with our shareholders. Their profits give sense to our daily work.

The Management Board is convinced of these principles and is focused on providing human, technical and material resources to achieve them.

## Sustainability

Our commitment is to include the ESG (Environmental, Social and Governance) goals and criteria into VERSA Biomedical's business strategy and day-to-day operations.

Jaume Amat
Chief Executive Officer
29/04/2025